

## Raw Marketing Services Ltd - Website Terms and Conditions

Definition of our terminology as used within this document:

A 'Project' is any work undertaken or service provided by Raw Marketing Services Ltd for the Client on their request and as described in our confirmation order email to that Client.

A 'Client' is a person, persons, business or organisation using any of the services provided by Raw Marketing Services Ltd

'Live Mode' means the date the website is available on the Client's chosen domain.

'Domain' is the website address as specified by the Client.

'Open Source Software' is software made freely available to anyone under the GNU General Public License (GPL).

'Hosting' is a monthly cost to keep a clients website activated online.

'Content' is both text and images that the Client requires on the website.

'mb' stands for megabytes and is a measure of storage space.  
Raw Marketing Services Ltd

The contract between Raw Marketing Services Ltd and the Client will be on these conditions, to the exclusion of all other terms and conditions. Any variations to these conditions shall have no effect unless agreed in writing.

The works to be carried out shall be as set out in the Raw Marketing Services Ltd confirmation order email.

Email will be the method of contact with regard to all communication. Although Raw Marketing Services Ltd can be contacted by telephone, we will use email as our method of communication and therefore it is the Client's responsibility to inform us of any change in email address so we always have up to date email contact details. Raw Marketing Services Ltd can not be held liable in any way relating to communication issues if we are not supplied a valid email address. Raw Marketing Services Ltd will acknowledge all emails within 3 working days.

Raw Marketing Services Ltd will only commence work on a Project after receipt of a non refundable, deposit of the quoted

Payment terms are as follows:

£499 template website

5 payments of £100 must be paid before websites belongs to the customer  
First Payment is taken on confirmation of order

£20 - 1 page website

The customers must pay £20 each month for as long as the website is required, once the customers decides they do not want the website the montly £20 payment will stop and the website will be taken down

Hosting

The customer will pay £10 a month for hosting a .co.uk with Raw Marketing Services Ltd. If the customer stops payments the domains will be belong to Raw Marketing Services Ltd

Raw Marketing Services Ltd shall expect the Client to carry out sufficient research before proceeding with a website.

This will include checking that the website/idea/business will operate legally. It is important that the website is not in any way illegal.

It is important for the Client to keep in contact with Raw Marketing Services Ltd throughout the entire Project.

If a Client does not make contact for 1 week we will make up to 3 attempts to contact the client by email using the email address specified when the client went ahead. If we do not receive a response to these attempts of contact the Project may be terminated, a nd the deposit will not be refunded.

Where images used on the website have been purchased by Raw Marketing Services Ltd on behalf of the Client, these images are strictly for use on the website only. Raw Marketing Services Ltd are not liable for misuse of these images by the Client or any other person's copying, altering or distributing the images to individuals or other organisations.

Raw Marketing Services Ltd will host the website if the Client requires us to do so and on receipt of £10 a month for 2 years.

In doing so, Raw Marketing Services Ltd will endeavour to provide a reliable and professional service to the Client at all times but do not guarantee that the website Hosting will be available at all times, especially in the event of a technical failure beyond our control.